

# **OFCAF Claims Process**

Upon the approval of your project or grazing plan mentorship application, you will receive a PDF claim form and instructions on how to submit the claim form. Each time you are ready to request funds you will need to fully complete the claim form and upload it to the "Upload Files for Payment" section of the application in the Impact system. Be sure to fill out every section and sign the completed claim form.

Upload Files for Payment Upload all receipts and payment information here after application is approved.				
Upload File		Drop File Here		
File Name	Date Uploaded			
Payment(s) Issued	Date Paid			
	No records available.			

## Invoices and proof of payment

Invoices and proof of payment are required for every amount of funds requested. Invoices and proof of payment should be uploaded to the "Files for Payment" section and should be clearly labelled for more complicated claims that contain multiple invoices and proof of payment. All amounts should be taken from those invoices without GST.

Projects with eligible in-kind costs will need to provide those invoices (made out from yourself to yourself, clearly breaking down all costs). Proof of payment can include debit and credit card slips, bank / credit card statements, account statements, Electronic Funds Transfer (EFT) statements and cancelled cheques. Cash payments are most difficult to show proof of payment so the CFGA encourages applicants to use other forms of payment when available.

Claims for projects that involve pasture seeding must also have seed tags uploaded that show the seed blend and certification (or common #1). If there are any permits required for your project, you need to upload them as well. While photos or maps of the project being completed aren't required, it is often helpful to include them to show progress on the project.



Request payment Once you have uploaded the claim and all supporting documents, you must hit the "Request Payment" button at the bottom of the application page. Once the "Request

Payment" button is hit it can take up to 90 working days for the claim to be processed and payment to be issued.

	Approve By Philip Lavole (QC)
	General OFCAF Applications 2024-04-30 01:16 PM
	Sent the contribution agreement with the instruction.
R	tequest Payment

If you are not able to hit the "Request Payment" button, there is likely some information on your Organization missing (Business Number, SIN, etc.) that you need to enter before you are able to request payment.

### **Issues or questions**

If there are any issues or questions about your claim or supporting documents, someone from the claims team will reach out via email or phone to get further information or clarification. Notes will be left in the comments section of the application if anything further is required.

Comments		
Type a comment here		Send
Created At	Name	Text
System 2024-03-10 03:27 PM Apply By Marie-Pier Beaulieu		



Canadian Forage & Grassland Association Association Canadienne pour les Plantes Fourragères Once the claim has been processed successfully, the CFGA claim reviewers will upload a file in the "Upload Files for Payment" section that will say "Your claim has been processed successfully." From there, it will be passed along for payment issuing.

#### **Upload Files for Payment**

Upload all receipts and payment information here after application is approved.

Upload File	Drop File Her	re
File Name	Date Uploaded	
Your claim have been processed successfull files displayed below this one won't be considered for the nex claim.pdf	2024-04-11 07:06 PM y,	Î

The CFGA encourages producers to frequently check their email and/or comments section on the Impact system to ensure that all requests for further information are handled in a timely manner. Delays in providing required follow-up information will also delay issuing of payments.

Payments are made by EFT. This means the CFGA will need banking information to be able to send payment. On your Organization page in the Impact system there is a section titled "Payment Information" where you must enter your banking details and upload a void cheque to confirm your banking details.

Ferme Simpson				
Postal Code	Address Farm Type Incorporated Company	City Operation Type Livestock	Province Quebec Organizati	er ID
Registrants				
Name	Email	Role Primary	Info	🖌 Edit
Advisors				
Name	Email			
Locations To begin applying for programs for Ferme S	Simpson please add a location below.			
+ Add New Location				Q. Search
Ferm		Quebec		Programs Manage
Terr		Quebec		Ø Manage
		Quebec		0 Manage
Doumont Information				
Payment information				
Payment Information For Ferme Sin	npson			Show Datalia 🗸
Payment Information For Ferme Sir Tax Forms	npson			Show Details 🗸
Payment Information Payment Information For Ferme Sin Tax Forms Program Name	npson		Tax Year	Show Details ~
Payment Information For Ferme Sin Tax Forms Program Name Quebec CFGA 2022 Grazing Management Pla	npson In Assistance Program		Tax Year 2023	Show Details ~ Download

To enter your banking details, click the "Show details" link and it will open that section.



Payments will not be issued without all information entered and a void cheque uploaded. If your payment details change (new bank or new bank account), please update the information so funds can be sent to the correct account. Only applicants are able to view and update banking information. Once a payment has been issued, your application will be moved to "Paid" status and an automated email will be sent from the Impact system to notify you that a payment has been sent.

### **Payment Information**

Payment Information For Fer	me Simpson			Hide Details 🔨
Upload a void cheque for direct depo	osit payments*			
Upload File	Drop File He	re		
File Name 0	Date Uploaded			
xoid cheque MPB.pdf	2023-10-18 09:40 AM Delete	* *		
Please include your banking information	tion.			
Bank Name	Institution Number		Transit Number	
	-		•••	
Account Number				
Save				

Payment details (amount and date issued) can be found in the section just below the "Files for Payment" and above the "Comments" section on the application page. If it shows a payment was issued yet you haven't received it, please contact our team.

Payment(s) Issued	Date Paid
\$5,66.10	2023-03-24
\$2,932.80	2023-12-12

#### Comments

Type a comment here	
Send	d

Updated 6 Nov. 2024